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April 17, 2023

Ref No: IOB/2022-23/012

Indian Overseas Bank
Investor Relation Cell
Balance Sheet Management Department (BSMD)
Central office
763, Anna Salai
Chennai – 600 002.

Dear Sir/Madam,

### Investor Grievance Report for the Quarter ended March 31, 2023

We enclose the Investor Grievance Report for Quarter ended March 31, 2023, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter January 1, 2023 to March 31, 2023.

Thanking You,

Yours Faithfully,

For R Sridharan & Associates
Company Secretaries

**R Sridharan** 

**Practising Company Secretary** 

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Encl.: As above



#### **INDIAN OVERSEAS BANK**

### Quarterly Certificate of Resolution of Investor Grievance for the guarter January 1, 2023 - March 31, 2023

We hereby certify that there was no Investor Grievances was received during the quarter January 1, 2023 to March 31, 2023 during the quarter as detailed below:

Month	No. of Grievances Received	No. of Grievances Resolved		
January	1	0		
February	0	1		
March	0	0		

S.NO	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	NT CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	JANUARY	SANOFI HEALTHCARE INDIA	Procedure for duplicate share certificate	1	IVJ	31.01.2023	01.02.2023

R. SRIDHARAN CP. No. 3239

For R Sridharan & Associates Company Secretaries

R Sridharan

**Practising Company Secretary** 

COP: 3239, FCS: 4775

#### **INDIAN OVERSEAS BANK**

## QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR JANUARY 1, 2023 - MARCH 31, 2023.

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period	
Non- receipt of Refund for Non -	NIL	NIL	NIL	
Allotment				
Share Certificate – Second issue	NIL	NIL	NIL	
Non- receipt of dividend	NIL	NIL	NIL	
Non- receipt of Annual Report	NIL	NIL	NIL	
Non – Registration of change in	NIL	NIL	NIL	
Address				
Non – receipt of share certificates	NIL	NIL	NIL	
Non – receipt of Demat documents	NIL	NIL	NIL	
Miscellaneous Complaints	NIL	NIL	NIL	
Complaints received from SEBI	1	1	NIL	
Complaints received from BSE Limited	NIL	NIL	NIL	
Complaints received from National	NIL	NIL	NIL	
Stock Exchange of India Limited				
Complaints received from National	NIL	NIL	NIL	
Securities Depository Limited				
Lawyer Notice	NIL	NIL	NIL	
Complaints received from consume	NIL .	NIL	NIL	
forum				
Complaints received from court	NIL	NIL	NIL	
TOTAL	NIL	NIL	NIL	

For R Sridharan & Associates Company Secretaries

**R Sridharan** 

**Practising Company Secretary** 

COP: 3239, FCS: 4775





# CAMEO CORPORATE SERVICES LIMITED

Ref: CAM/IOB/MIS/2023

01.04.2023

M/s Indian Overseas Bank. No. 762, Anna Salai Chennai - 600 002

Dear Sirs,

## Sub: Status of investor's Complaints for the period from 01.01.2023 to 31.03.2022- Reg

With reference to the above, we hereby confirm the following:

1. No of Investor Complaints pending at the beginning of the quarter - NIL

2. No. of Investors Complaints received during the quarter - 01

3. No. of Complaints disposed off during the quarter - 01

4. No. of Complaints remaining unresolved at the end of the quarter - NIL

Source	No of Complaints	Name of the Complainant	Date of receipt	Date of response	Nature/description of complaints	Status
SEBI	1	SANOFI HEALTHCARE INDIA	31/01/2023	01/02/2023	Issue of duplicate share certificate	Action taken

Thanking you,

Yours faithfully,

for Cameo Corporate Services Ltd

Asst. Manager

Investor Services Cell