

New No. 44, Old No. 25, Flat No.3, Thiruvarangam Apartments 1st Floor, Unnamalai Ammal Street, T-Nagar, Chennai - 600 017. Phone: +91 9940118446/ 9677158446

email : sridharan.r@aryes.in web : www.aryes.in

January 10, 2025

Ref No: IOB/2024-25/019

Indian Overseas Bank
Investor Relation Cell
Balance Sheet Management Department (BSMD)
Central office
763, Anna Salai
Chennai – 600 002.

Dear Sir/Madam,

#### Investor Grievance Report for the Quarter ended December 31, 2024

We enclose the Investor Grievance Report for Quarter ended December 31, 2024, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter October 1, 2024 to December 31, 2024.

Thanking You,

Yours Faithfully,

For R Sridharan & Associates Company Secretaries

R Sridharan

**Practising Company Secretary** 

COP: 3239, FCS: 4775

Encl.: As above



#### **INDIAN OVERSEAS BANK**

### QUARTERLY CERTIFICATE OF RESOLUTION OF INVESTOR GRIEVANCE FOR THE QUARTER OCTOBER 1, 2024 - DECEMBER 31, 2024

We hereby certify that there were Investor Grievances received during the quarter October 1, 2024 - December 31, 2024 as detailed below:

Month No. of Grievances Received		No. of Grievances Resolved
October	5	4
November	5	6
December	4	4

S.N O	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	COMPLAINT CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	OCTOBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DOCUMENTS	1	IVJ	04/10/2024	05/10/2024
2.	OCTOBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DOCUMENTS	2	IVI	10/10/2024	12/10/2024
3.	OCTOBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DOCUMENTS	1	IVJ	21/10/2024	22/10/2024
4.	OCTOBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	24/10/2024	25/10/2024
5.	OCTOBER	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DOCUMENTS	3	ΙVJ	29/10/2024	01/11/2024
6.	NOVEMBER	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	05/11/2024	06/11/2024
7.	NOVEMBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	06/11/2024	07/11/2024
8.	NOVEMBER	SBICAP SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	08/11/2024	09/11/2024
9.	NOVEMBER	STOCK HOLDING CORPORATION ON INDIA LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	21/11/2024	22/11/2024
10.	NOVEMBER	SBICAB SECURITIES LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	27/11/2024	28/11/2024

11.	DECEMBER	SBICAP	NON-RECEIPT OF	1	IVJ	04/12/2024	05/12/2024
		SECURITIES	REJECTED DEMAT				
		LIMITED	DOCUMENTS				
12.	DECEMBER	PRASAD	NON RECEIPT OF	0	IIC	12/12/2024	12/12/2024
		RAGHUNATH	DIVIDEND ON				
		PATIL	SHARES				
13.	DECEMBER	SBICAP	NON-RECEIPT OF	1	IVJ	16/12/2024	17/12/2024
		SECURITIES	REJECTED DEMAT				
		LIMITED	DOCUMENTS				
14.	DECEMBER	SBICAP	NON-RECEIPT OF	1	IVJ	16/12/2024	17/12/2024
		SECURITIES	REJECTED DEMAT				
		LIMITED	DOCUMENTS				

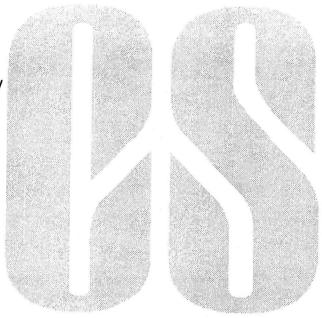
For R Sridharan & Associates Company Secretaries

R Sridharan

**Practising Company Secretary** 

COP: 3239,

FCS: 4775





#### **INDIAN OVERSEAS BANK**

## QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR OCTOBER 1, 2024 - DECEMBER 31, 2024.

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period	
Non- receipt of Refund for Non -	NIL	NIL	NIL	
Allotment				
Share Certificate – Second issue	NIL	NIL	NIL	
Non- receipt of dividend	1	1	NIL	
Non- receipt of Annual Report	NIL	NIL	NIL	
Non – Registration of change in Address	NIL	NIL	NIL	
Non – receipt of share certificates	NIL	NIL	NIL	
Non – receipt of share certificates after Transfer	NIL	NIL	NIL	
Non – receipt of Duplicate share certificates Letter of confirmation	NIL	NIL	NIL	
Non – receipt of Letter of offer for Rights	NIL	NIL	NIL	
Non – receipt of Demat documents	NIL	NIL	NIL	
Miscellaneous Complaints	13	13	NIL	
Complaints received from SEBI	NIL	NIL	NIL	
Complaints received from BSE Limited	NIL	NIL	NIL	
Complaints received from National Stock Exchange of India Limited	NIL	NIL	NIL	
Complaints received from National Securities Depository Limited	NIL	NIL	NIL	
Lawyer Notice	NIL	NIL:	NIL	
Complaints received from consume forum	NIL	NIL	NIL	
Complaints received from court	NIL	NIL	NIL	
TOTAL	14	14	NIL	

For R Sridharan & Associates Company Secretaries

R Sridharan

**Practising Company Secretary** 

COP: 3239 FCS: 4775



# CAMEO CORPORATE SERVICES LIMITED

Ref: CAM/IOB/MIS/2025

02/01/2025

M/s Indian Overseas Bank. No. 762, Anna Salai Chennai - 600 002

Dear Sirs,

# Sub: Status of investor's Complaints for the period from 01.10.2024 - 31.12.2024 - Reg

With reference to the above we furnish hereunder the investor complaints report for the period 01/10/2024 to

No of Investor Complaints pending at the beginning of the quarter
 NIL

2. No. of Investors Complaints received during the quarter - 14

3. No. of Complaints disposed off during the quarter

4. No. of Complaints remaining unresolved at the end of the quarter - NIL

Received from	No.of complaints	Name of the Complainant	Date of receipt	Date	of Nature/description	Status
CAMEO	1	SBICAP SECURITIES		response 4 0°5/10/202		Action take
CAMEO	1	SBICAP SECURITIES	10/10/0		REJECTED DOCUMENTS	
CAMEO	13,000 12,75.55	LIMITED		14/10/2024	NON-RECEIPT OF REJECTED DOCUMENTS	Action take
CAMEO	1	SBICAP SECURITIES LIMITED	21/10/2024	22/10/2024		Action take
CAMEO	. 1	SBICAP SECURITIES LIMITED	24/10/2024	25/10/2024	NON-RECEIPT OF DEMAT REJECTED	Action take
CAMEO	1	SBICAP SECURITIES LIMITED	29/10/2024	01/11/2024	DOCUMENTS  NON-RECEIPT OF REJECTED DEMAT	Action taker
CAMEO	1	SBICAP SECURITIES LIMITED	05/11/2024	06/11/2024	DOCUMENTS  NON-RECEIPT OF REJECTED	Action taken
CAMEO	1	SBICAP SECURITIES LTD	06/11/2024	07/11/2024	NON-RECEIPT OF REJECTED	Action taken
CAMEO		SBICAP SECURITIES LTD	08/11/2024	09/11/2024	DOCUMENTS  NON-RECEIPT OF REJECTED	Action taken
CAMEO		STOCKHOLDING CORPORATION ON INDIA LTD	21/11/2024	22/11/2024	DOCUMENTS  NON RECEIPT OF DEMAT DOCUMENTS	Action taken

1	SBICAP SECURITIES	27/11/2021			
	LTD	27/11/2024	28/11/2024	REJECTED	Action taker
1	SBICAP SECURITIES			DOCUMENTS	
	LTD	04/12/2024	05/12/2024	NON-RECEIPT OF REJECTED	Action taken
1	PRASAD PACHUNATU	10.11		DOCUMENTS	
	PATIL	12/12/2024	13/12/2024	Non receipt of dividends	Action taken
1	CDICAD OF CO.				
	LTD SECURITIES	16/12/2024	17/12/2024	NON-RECEIPT OF REJECTED	Action taken
1	CDICID			DOCUMENTS	
1	SBICAP SECURITIES	16/12/2024			Action taken
	1	SBICAP SECURITIES LTD  SBICAP SECURITIES LTD  PRASAD RAGHUNATH PATIL  SBICAP SECURITIES LTD  SBICAP SECURITIES LTD	1 SBICAP SECURITIES 27/11/2024  1 SBICAP SECURITIES 04/12/2024  1 PRASAD RAGHUNATH 12/12/2024 PATIL 1 SBICAP SECURITIES 16/12/2024  1 SBICAP SECURITIES 16/12/2024	1 SBICAP SECURITIES   27/11/2024   28/11/2024   1   SBICAP SECURITIES   04/12/2024   05/12/2024   1   PRASAD RAGHUNATH   12/12/2024   13/12/2024   1   SBICAP SECURITIES   16/12/2024   17/12/2024   1   SBICAP SECURITIES   16/12/2024   17/12/2024   1   SBICAP SECURITIES   16/12/2024   17/12/2024   1   SBICAP SECURITIES   16/12/2024   1   1   1   1   1   1   1   1   1	27/11/2024 28/11/2024 NON-RECEIPT OF REJECTED DOCUMENTS  1 SBICAP SECURITIES LTD 04/12/2024 05/12/2024 NON-RECEIPT OF REJECTED DOCUMENTS  1 PRASAD RAGHUNATH PATIL 12/12/2024 13/12/2024 Non receipt of dividends  1 SBICAP SECURITIES LTD 16/12/2024 17/12/2024 NON-RECEIPT OF REJECTED DOCUMENTS  1 SBICAP SECURITIES LTD 16/12/2024 17/12/2024 NON-RECEIPT OF REJECTED DOCUMENTS  1 SBICAP SECURITIES LTD 16/12/2024 NON-RECEIPT OF REJECTED DOCUMENTS

Yours faithfully, for Gameo Corporate Services Ltd

Asst. Manager Investor Services Cell