

Indian Overseas Bank, Customer Service Dept. Central Office,

DETAILS OF CONTRACTS CONCLUDED FOR THE MONTH OF September 2009

1	2	3		4	5	6	7	8	9	10	11	12	13
Tender No.	Item/ Nature of work	Mode of Tender Enquiry	Date of publication of RFP	Type of Bidding ** (Single/ TWO Bid System)	Last date of receipt of tender	No. of Tenders received	Nos. and Names of parties qualified after technical evaluation	Nos. and Names of parties not qualified after technical evaluation	Whether contract awarded to lowest tender/ Evaluate d L1	Date of contract	Name of the Service Provider	Value of Contract (Rs.)	Scheduled date of commencement of service
RFP/2/2009-10 Dated: 05.08.2009	Toll Free Teleservice for Grievance Redressal	RFP Closed	05.08.2009	1	20.08.2009	7	5 1.M/s.e4e Business solutions p.ltd 2.M/s.Hinduja Global Solutions 3.M/s.Tech Mahindra Ltd. 4.M/sAmtex Infotech Pvt.Ltd 5.M/s.White Calls Services Pvt.Ltd.	Nil	Yes	28.08.2009	M/s White Calls Services Pvt. Ltd.	19,900 /PM	01.10.2009