

Indian Overseas Bank, Customer Service Dept. Central Office,

DETAILS OF CONTRACTS CONCLUDED FOR THE MONTH OF March 2013

1	2	3		4	5	6	7	8	9	10	11	12	13
Tender No.	Item/ Nature of work	Mode of Tender Enquiry	Date of publication of RFP	Type of Bidding ** (Single/ TWO Bid System)	Last date of receipt of tender	No. of Tenders received	Nos. and Names of parties qualified after technical evaluation	Nos. and Names of parties not qualified after technical evaluation	Whether contract awarded to lowest tender/ Evaluate d L1	Date of contract	Name of the Service Provider	Value of Contract (Rs.)	Scheduled date of commence ment of service
RFP/1/2012-13 Dated: 01.03.2013	Toll Free Teleservice for Grievance Redressal	RFP Closed	01.03.2013	Two Commercial Technical	21.03.2013	5	4 1.M/s.Shriram Value Services (p) Ltd 2.M/s.Mphasis Ltd. 3.M/s.Computer Age Management. Services (p) Ltd 4.M/s.i Marque Solutions(p) Ltd	1 1.M/s.Ascenders Technologies (p) Ltd.	Yes	30.04.2013	M/s i Marque Solutions (p) Ltd	18,900 / Per Agent/ Per month	01.05.2013