



इण्डियन ओवरसीज़ बैंक Indian Overseas Bank
ग्राहक सेवा विभाग Customer Service Deptt
केन्द्रीय कार्यालय Central Office
763, अण्णा सालै Anna Salai
चेन्नई Chennai 600002

Principal Nodal Officer

Mr. Reyazul Haque
General Manager
Telephone No: 044-28889207
Email id: gmcsd@iob.in
Address:

Indian Overseas Bank, Central Office,
Customer Service Department
5th Floor, Annexure Building
763, Anna Salai, Mount Road
Chennai 600002

Address and Area of Operation of RBI Banking Ombudsman

S.N.	Centre	Address of the Office of Banking Ombudsman	Nodal Officer Related to the BO	Email Id of Nodal Officer
1	Ahmedabad	Smt. N Sara Rajendra Kumar C/o Reserve Bank of India 4th Floor, "Riverfront House", Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Puja Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Ahmedabad	Ahmedabad - RO 0811ro@iobnet.co.in ; Ahmedabad - RO Inspection 0811insp@iobnet.co.in ;
2	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Bengaluru	Bangalore - RO 0800ro@iobnet.co.in Bangalore - RO Inspection 0800insp@iobnet.co.in
3	Bhopal	Ms. Ira Gupta C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755	Regional Manager, Indian Overseas Bank, Regional Office, Bhopal	Bhopal - RO 2253roplan@iobnet.co.in Bhopal - RO Inspection 2253insp@iobnet.co.in

		Tel. No. 2573772/2573779 Email: crpc@rbi.org.in		
4	Bhubaneswar	Shri Pankaja Kumar Nayak C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396420/2396207 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Bhubaneswar	Bhubaneswar - RO 0815ro@iobnet.co.in Bhubaneswar - RO Inspection 0815insp@iobnet.co.in
5	Chandigarh	Shri Rajeev Dwivedi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh STD Code: 0172 Tel. No. - 2721109, 2721011, 2727118 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Chandigarh	Chandigarh - RO 0812ro@iobnet.co.in Chandigarh - RO Inspection 0812insp@iobnet.co.in
6	Chennai	Dr (Smt) Tuli Roy C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax. 25395488 Email: crpc@rbi.org.in	Assistant General Manager, Customer Service Department, Central Office, Chennai	csd@iobnet.co.in ; csdbo@iobnet.co.in
7	Dehradun	Shri Manish Parashar C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code: 0135 Tel No.: 2742006 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Dehradun	Dehradun - RO dehradunro@iobnet.co.in Dehradun - RO Inspection 2952insp@iobnet.co.in
8	Guwahati	Shri Partha Choudhuri C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2542556 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Guwahati	Guwahati - RO 2037ro@iobnet.co.in Guwahati - RO Inspection 2037insp@iobnet.co.in
9	Hyderabad	Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Hyderabad	Hyderabad - RO 0808ro@iobnet.co.in Hyderabad - RO Inspection hydinspection@iobnet.co.in
10	Jaipur	Ms. Rekha Chandanaveli C/o Reserve Bank of India, 4th floor Rambagh Circle, Tonk Road, Jaipur - 302 004 STD Code: 0141 Tel. No. 2577931 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Jaipur	Jaipur - RO 2009ro@iobnet.co.in Jaipur - RO Inspection 2009insp@iobnet.co.in

11	Jammu	Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code: 0191 Tel No.: 2477905 Email: crpc@rbi.org.in	Branch Manager, IOB, Jammu	
12	Kanpur	Smt. Chandini Moolchandani C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/2303004 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Lucknow	Lucknow - RO 0814ro@iobnet.co.in Lucknow - RO Inspection 0814insp@iobnet.co.in
13	Kolkata	Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Kolkata I	Kolkata I - RO 0802ro@iobnet.co.in Kolkata I - RO Inspection 0802inspd@iobnet.co.in
14	Mumbai (I)	Dr. Neena Rohit Jain C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Mumbai	Mumbai - RO 0801ro@iobnet.co.in 0801csd@iob.in
15	Mumbai (II)	Dr. Sushanta Kumar Kar C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No.: 23001483 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Ahmedabad	Pune - RO 2256ro@iobnet.co.in
16	Patna	Shri Rajesh Jai Kanth C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Patna	Patna - RO 2016ro@iobnet.co.in Patna - RO Inspection 2016insp@iobnet.co.in
17	New Delhi (I)	Shri R.K. Moolchandani C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Delhi	Delhi - RO 0805ro@iobnet.co.in Delhi - RO Marketing delhimkt@iobnet.co.in

18	New Delhi (II)	Smt. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, NCR Delhi	Ncrdel - RO 2254ro@iobnet.co.in Ncrdel - RO Inspection 2254insp@iobnet.co.in
19	New Delhi (III)	Smt. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Delhi	Delhi - RO 0805ro@iobnet.co.in Delhi - RO Marketing delhimkt@iobnet.co.in
20	Raipur	Shri J. P. Tirkey C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code: 0771 Tel. No: 2244246 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Raipur	Raipur - RO raipurro@iobnet.co.in Raipur - RO Inspection 2955insp@iobnet.co.in
21	Ranchi	Smt Chandana Dasgupta C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code: 0651 Tel No.: 8521346222/9771863111/ 7542975444 Email : crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Ranchi	Ranchi - RO 2845ro@iobnet.co.in Ranchi - RO Inspection ranchiinspection@iobnet.co.in
22	Thiruvananthapuram	Shri R. Kamalakannan C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2326769 Email: crpc@rbi.org.in	Regional Manager, Indian Overseas Bank, Regional Office, Trivandrum	Trivandrum - RO 0809ro@iobnet.co.in Trivandrum - RO Inspection 0809roinsp@iobnet.co.in