

## Important Notification to our Esteemed Customers

Dear Valued Customers,

# IOB introduces Enhanced Security for ATM Cash Withdrawal Transactions through OTP based Authentication & Approval, for the below types of transactions from 17.09.2022, in IOB ATMs:

# For all cash withdrawal transactions for amount INR 10,000 and above.

# For Transactions where the ATM cannot recognise the EMV chip on card, but processes the cards using Data in the Magstripe of the card - irrespective of the amount withdrawn

# Please enter the OTP received in your registered mobile, in the ATM when asked and successfully complete such OTP based cash withdrawal transactions in IOB ATMs

# From Now your Debit card transactions are protected even if your card is cloned or skimmed by miscreants

Note: This feature is available in all makes of ATMs except Diebold make ATMs, at present.

Digital Banking Department

Indian Overseas Bank