

Information regarding issue of EMV Chip cards:

As a Security and Risk Mitigation Measure, Reserve Bank of India has advised that with effect from 1st July 2013, all new Debit and Credit cards will be issued only for domestic usage unless international use is specifically sought by the customer. The existing Debit and Credit cards will be restricted for usage in domestic ATMs, domestic PoS terminals and Indian Websites only w.e.f. 1/7/2013, even though the card will be printed as 'International Debit Card'. RBI has further directed that only EMV Chip cards will be allowed for International usage.

For customers who have used their card at least once internationally, Bank is in the process of replacing their existing magnetic stripe cards with EMV Chip cards. All other customers desirous of getting their card replaced with EMV Chip card are requested to contact their account holding branch.