



इण्डियन ओवरसीज़ बैंक **INDIAN OVERSEAS BANK**

Tips for Safe, Secure Internet Banking

Dear Customer,

Greetings from IOB !

Internet banking is the most convenient way to **bank- anytime, anyplace, at your convenience.** Following are the few **Safety tips for Internet Banking.**

- Check the web-site address in the browser. (<https://www.iobnet.co.in>)
- Change your Internet Banking password/ PIN regularly.
 - Always check the **padlock symbol** in the status bar at the bottom. This shows that the connection is secure.
 - Check your internet banking account regularly.
 - Always log-in and log-out properly.
 - Avoid using public WIFI service provided at Airport, Railway stations, Hotel etc. to access internet banking service.



- Treat your Internet Banking password like your toothbrush. **Don't share it with anyone.**
- Avoid using public WIFI service provided at Airport, Railway stations, Hotel etc. to access internet banking service.
- Avoid writing down sensitive information like Internet Banking login id/password/pin in plain view or storing them in an unprotected file to avoid misuse.
- Do not leave the computer unattended when you have logged-in for internet banking.
- Don't respond if you receive any message (sms)/mail/call asking you to confirm account information that has been "stolen" or "lost" or encouraging you to reveal personal information in order to receive a prize, it's most likely a form of **PHISHING.**



Do not share confidential information like Internet banking login ID /Password /OTP /PIN /ATM-Debit /Credit Card Number / CVV/ Expiry Date to anyone. If you receive a mail or phone call asking for the same, be alert, as it is likely to be from a fraudster.

Bank or its employees will never ask for such confidential information through e-mail or over phone.

GOOD PEOPLE TO GROW WITH

With warm regards,
Chief Information Security Officer
Indian Overseas Bank, Central Office, Chennai