



## Indian Overseas Bank

Escalation Matrix		NSDL DP ID IN300530 & IN302437			
Details of	Contact Person	Address	Contact No.	Email ID	Working Hours (Monday to Saturday*)
Customer Care	Ms. Sharmila Majji	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3616	demat_customercare@iobnet.co.in	10:00A.M- 05:00P.M
Head of Customer Care	Mr. R. Prabhudoss	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3617	iobdp@iob.in	10:00A.M- 05:00P.M
Compliance Officer	Mr. Omkar Saswat Gajapati	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3618	iobdp@iob.in	10:00A.M- 05:00P.M
Compliance Head at Central Office	Mr. M Christhuvaraj	Investor Relations Cell, Central Office, 763 Anna Salai, Chennai 600 002	044-7172 9791	christhuvarajm@iobnet.co.in	10:00A.M- 05:00P.M

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or with SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Complaint Ref. No while raising your complaint at Depository / SEBI SCORES portal.

\*(2<sup>nd</sup> and 4<sup>th</sup> Saturday is Banking Holiday)



## Indian Overseas Bank

Escalation Matrix				CDSL DP ID 13073800	
Details of	Contact Person	Address	Contact No.	Email ID	Working Hours (Monday to Saturday*)
Client Servicing	Ms. Sharmila Majji	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3616	demat_customercare@iobnet.co.in	10:00A.M- 05:00P.M
Head of Client Servicing	Mr. R. Prabhudoss	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3617	iobdp@iob.in	10:00A.M- 05:00P.M
Compliance Officer	Mr. Omkar Saswat Gajapati	Depository Services Branch, 762 Anna Salai, Chennai 600 002	044-2851 3618	iobdp@iob.in	10:00A.M- 05:00P.M
Compliance Head at Central Office	Mr. M Christhuvaraj	Investor Relations Cell, Central Office, 763 Anna Salai, Chennai 600 002	044-7172 9791	christhuvarajm@iobnet.co.in	10:00A.M- 05:00P.M

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at: <https://www.cdslindia.com/Footer/grievances.aspx> or with SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Complaint Ref. No while raising your complaint at SEBI SCORES / Depository portal.

\*(2<sup>nd</sup> and 4<sup>th</sup> Saturday is Banking Holiday)