

January 10, 2024

Ref No: IOB/2023-24/015

Indian Overseas Bank  
Investor Relation Cell  
Balance Sheet Management Department (BSMD)  
Central office  
763, Anna Salai  
Chennai – 600 002.

Dear Sir/Madam,

**Investor Grievance Report for the Quarter ended December 31, 2023**

We enclose the Investor Grievance Report for Quarter ended December 31, 2023, based on the records produced to me by your Registrars & Share Transfer Agent, Cameo Corporate Services Limited.

We also enclose the Quarterly Certificate of Resolution of Investor Grievances during the quarter October 1, 2023 to December 31, 2023.

Thanking You,

Yours Faithfully,

For R Sridharan & Associates  
Company Secretaries



R Sridharan  
Practising Company Secretary  
COP: 3239,  
FCS: 4775



Encl.: As above



INDIAN OVERSEAS BANK

QUARTERLY CERTIFICATE OF RESOLUTION OF INVESTOR GRIEVANCE FOR THE QUARTER OCTOBER 1, 2023 -  
DECEMBER 31, 2023

We hereby certify that there were Investor Grievances received during the quarter October 1, 2023 - December 31, 2023 as detailed below:

Month	No. of Grievances Received	No. of Grievances Resolved
October	2	2
November	1	1
December	1	1

S.NO	MONTH	NAME OF THE INVESTOR	NATURE OF COMPLAINT	NO.OF DAYS TAKEN TO RESOLVE THE COMPLAINTS	COMPLAIN T CODE	DATE OF COMPLAINT RECEIVED	DATE OF COMPLAINT RESOLVED
1.	OCTOBER	ANU TALWAR	NON RECEIPT OF DIVIDEND ON SHARES	1	IIC	03/10/2023	04/10/2023
2.	OCTOBER	HDFC BANK LIMITED	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	13/10/2023	14/10/2023
3.	NOVEMBER	SEBI SCORES - DR SATHEESH E K	PROCEDURE FOR ISSUE OF DUPLICATE CERTIFICATE	0	IVJ	23/11/2023	23/11/2023
4.	DECEMBER	SEBI SCORES - DR SATHEESH E K	NON-RECEIPT OF REJECTED DEMAT DOCUMENTS	1	IVJ	26/12/2023	27/12/2023

For R Sridharan & Associates  
Company Secretaries

R Sridharan  
Practising Company Secretary  
COP: 3239,  
FCS: 4775





INDIAN OVERSEAS BANK

QUARTERLY REPORT ON INVESTOR GRIEVANCE FOR OCTOBER 1, 2023 - DECEMBER 31, 2023.

Particulars	Complaints Received	Complaints Resolved	Complaints Pending at the end of the period
Non- receipt of Refund for Non - Allotment	NIL	NIL	NIL
Share Certificate – Second issue	NIL	NIL	NIL
Non- receipt of dividend	1	1	NIL
Non- receipt of Annual Report	NIL	NIL	NIL
Non – Registration of change in Address	NIL	NIL	NIL
Non – receipt of share certificates	NIL	NIL	NIL
Non – receipt of share certificates after Transfer	NIL	NIL	NIL
Non – receipt of Duplicate share certificates Letter of confirmation	NIL	NIL	NIL
Non – receipt of Letter of offer for Rights	NIL	NIL	NIL
Non – receipt of Demat documents	NIL	NIL	NIL
Miscellaneous Complaints	3	3	NIL
Complaints received from SEBI	NIL	NIL	NIL
Complaints received from BSE Limited	NIL	NIL	NIL
Complaints received from National Stock Exchange of India Limited	NIL	NIL	NIL
Complaints received from National Securities Depository Limited	NIL	NIL	NIL
Lawyer Notice	NIL	NIL	NIL
Complaints received from consume forum	NIL	NIL	NIL
Complaints received from court	NIL	NIL	NIL
<b>TOTAL</b>	<b>4</b>	<b>4</b>	<b>NIL</b>

For R Sridharan & Associates  
Company Secretaries

R Sridharan  
Practising Company Secretary  
COP: 3239  
FCS: 4775





## CAMEO CORPORATE SERVICES LIMITED

Ref: CAM/**IOB**/MIS/2024

02.01.2024

M/s Indian Overseas Bank.  
No. 762, Anna Salai  
Chennai - 600 002

Dear Sirs,

**Sub: Status of investor's Complaints for the period from 01.10.2023 to 31.12.2023– Reg**

With reference to the above, we hereby confirm the following:

1. No of Investor Complaints pending at the beginning of the quarter - NIL
2. No. of Investors Complaints received during the quarter - 4
3. No. of Complaints disposed off during the quarter - 4
4. No. of Complaints remaining unresolved at the end of the quarter - NIL

Source	No of Complaints	Name of the Complainant	Date of receipt	Date of response	Nature/description of complaints	Status
CAMEO	1	HDFC BANK LIMITED	13.10.2023	14.10.2023	Non-receipt of Rejected Demat Documents	Action taken
SEBI	1	DR SATHEESH E K	23.11.2023	23.11.2023	Procedure for Issue of duplicate certificate	Action taken
CAMEO	1	SBICAP SECURITIES LIMITD	26.12.2023	27.12.2023	Non-receipt of Rejected Demat Documents	Action taken
CAMEO	1	ANU TALWAR	03.10.2023	04.10.2023	NON RECEIPT OF DIVIDEND ON SHARES	Action taken

This is for your kind information and records.

Thanking you,  
Yours faithfully  
For CAMEO CORPORATE SERVICES LIMITED

Asst. Manager  
Investor Services Cell